# **TEAM APPLICATION GUIDE**



### **KEY CONCEPTS**

- How do you interact with infrequent customers or attenders who don't seem to be embracing your mission the way you hoped they would? It's simple. You embrace them anyway.
- Attendance alone doesn't produce devoted disciples
- If you want to grow, stop trying to attract people and start trying to engage them.
- The goal of digital content is connection, not consumption.

Here's a sample of a digital engagement funnel:



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• When presenting your offer, you want to give people something of extreme value.

Here are some examples of offers that I've used:

- Checklists
- Video series
- E-Books
- Cheat Sheets

#### **DISCUSSION QUESTIONS**

- 1. When you look at your current online presence, would you say you're leading people to consume, or leading people to connect?
- 2. How many of the 5 steps of the digital engagement funnel are you currently leading people through? What could you do to change that?
- 3. Do you currently have any offers that you are currently bringing new people in through? If so, how are they working? What felt-needs is that offer hitting?
- 4. How well does your organization handle the connection part of the engagement funnel? Do you personally email new subscribers?
- 5. Where and how do you ask your people to share? Could you do it more often? More effectively?

#### **APPLICATION STEPS**

- 1. Look at a few of my offers (linked below.) What would it take for you to build out 3 offers of your own with similar landing pages?
  - The Preaching Cheat Sheet
  - A 2 part mini-series on building better staff culture
  - <u>3 Habits That Unintentionally Demotivate Your Staff</u>

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- 2. Everyone on your team should walk away with one thing they can do this week to better engage your people online. These could be things like:
  - Create a new landing page for an offer,
  - brainstorm a new offer,
  - message 5 of your members on social media just to check in, or
  - draft a personal follow-up email to any new contacts you recieve.